



Transit Provider List For North Western Wisconsin

Ashland	Pages 3-5
Barron	Pages 6-8
Bayfield	Pages 9-11
Burnett	Pages 12-14
Chippewa	Pages 15-18
Clark	Pages 19-21
Douglas	Pages 22-23
Dunn	Pages 24-27
Eau Claire	Pages 28-30
Iron	Pages 31
Pepin	Pages 32-33
Pierce	Pages 34-35
Polk	Pages 36-39
Price	Pages 40-41
Rusk	Pages 42-43
Sawyer	Pages 44-46
St. Croix	Pages 47-51
Washburn	Pages 52-54

New Freedom Transportation One Call Center

Center for Independent Living for Western Wisconsin, Inc.
 In coordination and collaboration with North Country Independent Living
 (715) 233-1070 or 800-228-3287 www.cilww.com

ASHLAND COUNTY

Transit Provider Name	Ashland County Aging Unit- Senior Bus and Volunteer Driver Medical Transportation www.ashlandaging.org
Contact Information	400 Chappel Ave., Ste 100, Ashland WI 54806 715-682-4414 ext 0 or 888-682-7672
Area Served	Ashland County
Consumers Served	Seniors ages 60 and over, and persons with disabilities for the bus, 60 and over for medical vol. driver with restrictions.
Door-to-Door/Curb Service	Door to door, door through door, and bus
Fare	Flat rate for bus, \$1.00 in city, co-pay for vol. driver
Office Hours	8-4:00pm Mon-Fri
Operation Hours	8-4:00pm Mon-Fri
Advance Notice	Yes
CPR/First Aid Trained	no
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any for bus, medical only for vol. driver
Wheelchairs/Lifts/Cots	Yes/Yes/No on bus, no for medical vol. driver
Other	

Transit Provider Name	Bad River Transit System www.badriver-nsn.gov
Contact Information	715-685-9461
Area Served	Bad River Reservation and city of Ashland
Consumers Served	Seniors, persons with disabilities, all public
Door-to-Door/Curb Service	Bus Stop
Fare	\$1.00 -discounts available through bus pass
Office Hours	8:00am – 5:00pm
Operation Hours	7am to 2am
Advance Notice	Yes
CPR/First Aid Trained	yes
State Certified Vans	Yes/buses
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	Bay Area Rural Transit (BART) www.bartbus.com
Contact Information	715-682-9664
Area Served	Ashland, Bayfield
Consumers Served	Seniors, persons with disabilities, all public
Door-to-Door/Curb Service	Bus Stop. Mobility Manager available
Fare	Flat rate
Office Hours	Can call Mon-Fri 6am-7pm Sat. 8:30am-5:00pm
Operation Hours	Mon-Fri 6:45am-7pm Sat. 8:30am-5:00pm
Advance Notice	Yes
CPR/First Aid Trained	Yes
State Certified Vans	Yes- buses
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

ASHLAND COUNTY

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.47 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	New Horizons North, Inc. www.newhorizonsnorth.com
Contact Information	514 Main St W, Ashland, WI 54806 715-682-7171
Area Served	Ashland and Bayfield
Consumers Served	Persons with disabilities
Door-to-Door/Curb Service	Door through door
Fare	Determined by county
Office Hours	8:00am – 4:30pm Mon-Fri
Operation Hours	same
Advance Notice	yes
CPR/First Aid Trained	No
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	North Country Independent Living (NCIL) www.northcountryvil.com
Contact Information	800-924-1220
Area Served	Ashland, Bayfield, Iron, Price, Sawyer, Burnett, Douglas, Washburn
Consumers Served	Seniors and persons with disabilities-all ages
Door-to-Door/Curb Service	Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance
Fare	No charge to consumers
Office Hours	8:30am-5:00 pm Monday - Friday
Operation Hours	Vouchers may be used at any time as planned by consumers enrolled
Advance Notice	Must be enrolled to use vouchers. Phone North Country to enroll.
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, employment, education and any trip purpose selected by enrolled consumer.
Wheelchairs/Lifts/Cots	As needed, lift-equipped may be arranged on case by case basis
Other	

ASHLAND COUNTY

Transit Provider Name	Pathways Transport www.pathwaystransport.net
Contact Information	715-373-2800 or after hours- 715-292-1932
Area Served	Ashland, Bayfield, Douglas
Consumers Served	Seniors and persons with disabilities, anyone with Medicaid
Door-to-Door/Curb Service	Door to door and door through door
Fare	Call for rate
Office Hours	8:00 -4:30pm M-F may call after hours phone
Operation Hours	24 hours
Advance Notice	yes
CPR/First Aid Trained	yes
State Certified Vans	yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	any
Wheelchairs/Lifts/Cots	Yes/Yes/Yes
Other	

Transit Provider Name	Key Care Transportation Lift-equipped vans
Contact Information	119 E 4th St. N, Ladysmith, WI 54848 715-532-3727
Area Served	Rusk, Price, Ashland, Barron Counties
Consumers Served	All
Door-through-Door	Yes, on request lift van,
Fare	Call for trip quote
Office Hours	8:00 am-6:00pm
Operation Hours	All days, times
Advance Notice	24 hr preferred
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Ashland County Veteran's Services

715-682-7011
 201 Main Street West Suite 105
 Ashland, WI 54806

BARRON COUNTY

Transit Provider Name	Aging and Disability Resource Center Barron County adrc@co.barron.wi.us
Contact Information	AddLife Transit 335 E Monroe Ave., Barron, WI 54812 715-537-6333
Area Served	Barron County
Consumers Served	Barron County elderly (60+) and disabled residents
Door-to-Door/Curb Service	Door to door
Fare	Round trip: Varies but no more than \$5 round trip within Barron County
Office Hours	8am to 4:30 pm M-F
Operation Hours	9am-3pm
Advance Notice	Prefer at least 24 hours
CPR/First Aid Trained	No
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Medical (except those eligible for MTM), employment, nutrition and errands
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Volunteer Services of Barron County, Inc. http://www.chibardun.net/ctc/volunteer.htm
Contact Information	Room 100, 335 E. Monroe Ave., Barron, WI 54812 715-236-2184
Area Served	All over, as needed. Including MN
Consumers Served	Elderly and disabled only.
Door-to-Door/Curb Service	Yes/yes
Fare	After they have a ride, will send a statement of \$.25 a mile. But consumers can pay as they can or not at all.
Office Hours	8am to 12pm—person in office. Rest, answering machine.
Operation Hours	As needed—but no week-ends.
Advance Notice	24 hours but prefer more
CPR/First Aid Trained	No/no
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical and shopping and possible other
Wheelchairs/Lifts/Cots	No
Other	

Transit Provider Name	Namekagon Transit kmelasecca@hotmail.com
Contact Information	14760 County Road K Hayward, WI 54843 715-634-6633
Area Served	Barron, Washburn, Sawyer, Bayfield,
Consumers Served	General Public, senior, disabled
Door-to-Door/Curb Service	Yes/yes
Fare	\$1.00 regular fare and \$2.00 during peak times. \$.50 senior/disabled with reduced fare card.
Office Hours	8 A.M. to 4:30 P.M.
Operation Hours	6 A.M. to 9 P.M.
Advance Notice	24 hours
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	All buses are wheelchair accessible

BARRON COUNTY

Transit Provider Name	Handi Lift
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.47 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Key Care Transportation
Contact Information	Lift-equipped vans 119 E 4th St. N, Ladysmith, WI 54848 715-532-3727
Area Served	Rusk, Price, Ashland, Barron Counties
Consumers Served	All
Door-through-Door	Yes, on request lift van,
Fare	Call for trip quote
Office Hours	8:00 am-6:00pm
Operation Hours	All days, times
Advance Notice	24 hr preferred
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program
Contact Information	http://www.cilww.com Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Barron, Chippewa, Clark, Dunn, Polk, Rusk, Pierce, Pepin, Polk, St. Croix
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-/Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any with available funding
Wheelchairs/Lifts/Cots	No
Other	

BARRON COUNTY

Transit Provider Name	St. Croix Tribal Health Dept. (St. Croix Health Transportation)
Contact Information	4404 State Rd 70, Webster, WI 54893 877-455-1901 ext 5104
Area Served	Barron, Burnett, Polk, Washburn, Sawyer, Pine
Consumers Served	Indian Health Service eligible patients
Door-to-Door/Curb Service	Door to door, fixed route
Fare	Free to Indian Health Service patients
Office Hours	8:00am-4:00pm Monday- Friday
Operation Hours	8:00am-4:00pm Monday - Friday
Advance Notice	Yes
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	Yes
Other	

Transit Provider Name	WESTCAP JUMPSTART http://westcap.org/services/transportation 525 Second Street PO Box 308 Glenwood City, WI 54013
Contact Information	715-265-4271 to get application form, or apply online at www.westcap.org
Area Served	Barron, Chippewa, Dunn, Pepin, Pierce, Polk and St. Croix counties.
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	JumpStart assists eligible, low-income families in buying a reliable car for work or employment training. JumpStart clients are expected to follow program rules for making loan payments on time, providing for regular car maintenance, and maintaining insurance coverage.

Barron County Veteran Service Office

Scott Bachowski CVSO
330 E. Monroe Ave., Rm. 103
Barron, WI 54812
(715) 537-6290 FAX (715) 537-6237
Email: scott.bachowski@co.barron.wi.us or phillip.landgraf@barron.wi.us

To find out whether or not you are eligible for travel benefits contact your service officer or apply at the veteran's medical center.

BAYFIELD COUNTY

Transit Provider Name	Bay Area Rural Transit (BART) www.bartbus.com
Contact Information	715-682-9664 300 Industrial Park Rd. Ashland, WI 54806
Area Served	Ashland, Bayfield
Consumers Served	Seniors, persons with disabilities, all public
Door-to-Door/Curb Service	Bus Stop. Mobility Manager available
Fare	Flat rate
Office Hours	Can call Mon-Fri 6am-7pm Sat. 8:30am-5:00pm
Operation Hours	Mon-Fri 6:45am-7pm Sat. 8:30am-5:00pm
Advance Notice	Yes
CPR/First Aid Trained	Yes
State Certified Vans	Yes buses
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	Bayfield County Specialized Transportation Program
Contact Information	Bayfield County DSH, 117 E 5 th St, Washburn, WI 54891. Mailing-PO Box 100, Washburn WI 54891-Phone 715-373-6144 ext 179
Area Served	Bayfield County
Consumers Served	Elderly (60 and older) and younger with disability
Door-to-Door/Curb Service	Door through door, bus stop
Fare	Based on mileage and reason for transport, minimum rate is \$3.00 round trip
Office Hours	8-4:30 Mon-Fri
Operation Hours	Depends on driver
Advance Notice	Yes
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social. No medical for MTM qualified persons; but can use for nutrition, personal, and social trips.
Wheelchairs/Lifts/Cots	No
Other	

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.47 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

BAYFIELD COUNTY

Transit Provider Name	Namekagon Transit kmelasecca@hotmail.com
Contact Information	14760 County Road K Hayward, WI 54843 715-634-6633
Area Served	Barron, Washburn, Sawyer, Bayfield,
Consumers Served	General Public, senior, disabled
Door-to-Door/Curb Service	Yes/yes
Fare	\$1.00 regular fare and \$2.00 during peak times. \$.50 senior/disabled with reduced fare card.
Office Hours	8 A.M. to 4:30 P.M.
Operation Hours	6 A.M. to 9 P.M.
Advance Notice	24 hours
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	New Horizons North, Inc. www.newhorizonsnorth.com
Contact Information	514 Main St W, Ashland, WI 54806 715-682-7171
Area Served	Ashland and Bayfield
Consumers Served	Persons with disabilities
Door-to-Door/Curb Service	Door through door
Fare	Determined by county
Office Hours	8:00am – 4:30pm Mon-Fri
Operation Hours	same
Advance Notice	yes
CPR/First Aid Trained	No
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	North Country Independent Living (NCIL) www.northcountryil.com
Contact Information	800-924-1220
Area Served	Ashland, Bayfield, Iron, Price, Sawyer, Burnett, Douglas, Washburn
Consumers Served	Seniors and persons with disabilities-all ages
Door-to-Door/Curb Service	Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance
Fare	No charge to consumers
Office Hours	8:30am-5:00 pm Monday - Friday
Operation Hours	Vouchers may be used at any time as planned by consumers enrolled
Advance Notice	Must be enrolled to use vouchers. Phone North Country to enroll.
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, employment, education and any trip purpose selected by enrolled consumer.
Wheelchairs/Lifts/Cots	As needed, lift-equipped may be arranged on case by case basis
Other	

BAYFIELD COUNTY

Transit Provider Name	Pathways Transport www.pathwaystransport.net
Contact Information	715-373-2800 or after hours- 715-292-1932
Area Served	Ashland, Bayfield, Douglas
Consumers Served	Seniors and persons with disabilities, anyone with Medicaid
Door-to-Door/Curb Service	Door to door and door through door
Fare	Call for rate
Office Hours	8:00 -4:30pm M-F may call after hours phone
Operation Hours	24 hours
Advance Notice	yes
CPR/First Aid Trained	yes
State Certified Vans	yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	any
Wheelchairs/Lifts/Cots	Yes/Yes/Yes
Other	

Bayfield County Veteran Service Office

Kevin Johnson Courthouse Annex, P.O. Box 367, Washburn, WI 54891 715-373-6137 kevin.johnson@bayfieldcounty.org

Nancy Brown -Clerk P.O. Box 367, Washburn, WI 54891 -117 E 6th St, Washburn WI 715-373-6137 nbrown@bayfieldcounty.org

*To find out whether or not you are eligible for travel benefits contact your service officer or apply at the veteran's medical center.

BURNETT COUNTY

Transit Provider Name	Diversified Services, Inc. (DSI) http://DSISiren.com
Contact Information	P.O. Box 501, 7649 Tower Rd, Siren, WI 54872 715-349-5724
Area Served	Burnett County
Consumers Served	Elderly and persons with disabilities
Door-to-Door/Curb Service	Door to door
Fare	Flat rate \$10.00 /day outside the Village of Siren; 5.00/day inside Village of Siren (if not funded by county contracts)
Office Hours	8:00am-4:00pm Monday - Friday
Operation Hours	8:00am-4:00pm Monday - Friday
Advance Notice	Yes
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Transport to DSI
Wheelchairs/Lifts/Cots	Yes
Other	

Transit Provider Name	ADRC of NW Wisconsin Transportation Program www.adrcnwwi.org
Contact Information	100 Polk County Plaza, Suite 60, Balsam lake, WI 54810 877-485-2372, or 715-485-8592
Area Served	Polk and Burnett County residents. Local and out of area non-emergency medical transportation.
Consumers Served	Aging (60+) and disabled individuals of all ages
Door-to-Door/Curb Service	Yes/yes-can provide minimal assistance into vehicle
Fare	\$0.29/mile; 5 or more rides/month, \$0.14/mile; Veterans to Mpls VA \$30.00/trip. Mileage is calculated from the driver's home and back.
Office Hours	8:30am-4:30pm Monday-Friday
Operation Hours	Weekdays, weekends and holidays on a case-by-case basis
Advance Notice	2 business days
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Non-emergency medical appointments. Nutrition, employment, and social on case-by-case basis
Wheelchairs/Lifts/Cots	No/no/no
Other	

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.47 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

BURNETT COUNTY

Transit Provider Name	Tender Care Transport, Inc. www.tendercaretransport.com
Contact Information	1592 118 St. Chippewa Falls, WI 54729 715-835-2435; 1-800-498-2050; Fax 715-835-1400
Area Served	Statewide and out of state MN and IL
Consumers Served	Elderly and disabled. Medicaid eligible and private pay.
Door-to-Door/Curb Service	Yes (will not bring down stairs)
Fare	Medicaid plus \$1.00 each way. Private fare: \$23.50 one way. \$1.50/mile after first five miles for each additional mile. Wait fare is \$15.00/hour.
Office Hours	7:30am to 5pm M-F
Operation Hours	5am to 6pm or later if pre-arranged (Sat dialysis only)
Advance Notice	48 hours—no same day
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	North Country Independent Living (NCIL) www.northcountryil.com
Contact Information	800-924-1220
Area Served	Ashland, Bayfield, Iron, Price, Sawyer, Burnett, Douglas, Washburn
Consumers Served	Seniors and persons with disabilities-all ages
Door-to-Door/Curb Service	Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance
Fare	No charge to consumers
Office Hours	8:30am-5:00 pm Monday - Friday
Operation Hours	Vouchers may be used at any time as planned by consumers enrolled
Advance Notice	Must be enrolled to use vouchers. Phone North Country to enroll.
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, employment, education and any trip purpose selected by enrolled consumer.
Wheelchairs/Lifts/Cots	As needed, lift-equipped may be arranged on case by case basis
Other	

Transit Provider Name	St. Croix Tribal Health Dept. (St. Croix Health Transportation)
Contact Information	4404 State Rd 70, Webster, WI 54893 877-455-1901 ext 5104
Area Served	Barron, Burnett, Polk, Washburn, Sawyer, Pine
Consumers Served	Indian Health Service eligible patients
Door-to-Door/Curb Service	Door to door, fixed route
Fare	Free to Indian Health Service patients
Office Hours	8:00am-4:00pm Monday- Friday
Operation Hours	8:00am-4:00pm Monday - Friday
Advance Notice	Yes
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	Yes
Other	

BURNETT COUNTY

Transit Provider Name	Ventures Unlimited venturesunlimited.org
Contact Information	110 North Drive, Shell Lake, WI 54871 715-468-2939
Area Served	Burnett, Sawyer and Washburn
Consumers Served	Ventures Clients
Door-to-Door/Curb Service	Door to door, Fixed Route
Fare	contracts
Office Hours	8:00am – 4:30pm Monday - Friday
Operation Hours	Monday-Friday
Advance Notice	Yes
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Rides to Ventures facilities
Wheelchairs/Lifts/Cots	Yes
Other	

Transit Provider Name	Indianhead Community Action Agency
Contact Information	715-532-1000 to get authorization form
Area Served	Burnett, Clark, Rusk, Sawyer, Taylor, Washburn counties
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	<ul style="list-style-type: none"> We have a full-time mechanic available for vehicle repair at a discounted rate of \$20 per hour for those who qualify. To qualify, individuals must meet the Federal poverty guidelines, and contact the Connections Store & More at 715-532-7542 to get an authorization form. Our Transit Service will provide Ladysmith transportation service while vehicles are being serviced.

Veteran Transportation

Burnett Veteran Service Office-Washburn County Veteran's Transportation Service

Doug Stubbe, Veteran Service Officer

7410 County Rd K, #128, Siren, WI 54871

715-349-2179

Weekdays Monday-Thursday, make reservation 2 days in advance, no lift vehicle

Doug Stubbe

Email: dstubbe@burnettcounty.org

*To find out whether or not you are eligible for travel benefits contact your service officer or apply at the veteran's medical center

CHIPPEWA COUNTY

Transit Provider Name	Abby Van
Contact Information	1115 w. 4 th Street, Neillsville, WI 1-800-236-8438 http://www.abbyvans.com/
Area Served	Eau Claire, Chippewa, Clark, most of Central Wisconsin
Consumers Served	All including elderly, disabled, children.
Door-to-Door/Curb Service	Yes
Fare	Accepts most managed care organizations; CMO/HMO Private pay: 28.50 base pay 1-way trip plus additional 1.75 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays.
Office Hours	24 hours a day; 7 days a week
Operation Hours	24 hours a day; 7 days a week
Advance Notice	24 hour notice; may do same day if can fit in.
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency only
Acceptable reasons for needing transport	If people can pay, and if a van is available, Abby will provide the ride.
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	Aging and Disability Resource Center (ADRC) REFERRAL SERVICE ONLY
Contact Information	711 N. Bridge Street Room 118, Chippewa Falls, WI 54729-1876 Phone: 715-726-7777 or 1-888-400-6920 www.co.chippewa.wi.us
Area Served Consumers Served	Chippewa County Elderly and persons with disabilities
Office Hours	Monday – Friday 8am – 4:30pm

Transit Provider Name	Volunteer Caregiver Program (VCP) - jlmartina@crind.org, J. Joy LaMartina, Volunteer Coordinator, Chippewa River Industries- Chippewa River is the fiscal manager of the VCP Program www.crind.org . The VCP is made possible through support from Rutledge-Casper Foundation, United Way for the Greater Chippewa Valley, Aging Disability Resource Center of Chippewa County, and Chippewa River Industries.
Contact Information	1000 Lake Wissota Drive, Chippewa Falls, WI 54729 715-726-7822
Area Served	Chippewa county residents only—but will cross county lines
Consumers Served	Seniors, individuals with disabilities, others in difficult life situations. No income limits.
Door-to-Door/Curb Service	Yes/yes
Fare	None. Donations to the VCP Program are appreciated. Volunteer drivers receive gas cards for a portion of their gas through a partnership with ADRC of Chippewa County and Rutledge Charities.
Office Hours	Monday 9-5; Tuesday 11:30-5; Thursday 9-4:30
Operation Hours	Monday-Friday; business hours. Rides dependent on the availability of volunteers
Advance Notice	Call at least 4 business days in advance. VCP schedules up to 30 rides per week on priority and first come first serve basis.
CPR/First Aid Trained	No/No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical appointments take priority, followed by food pantry, grocery store rides and important errands. Priority rides will go to those who do not live in city limits
Wheelchairs/Lifts/Cots	No/no/no
Other	Need to be able to get yourself in and out of the vehicle safely without assistance from the driver. You may use a cane for walker. The volunteer driver can stow canes/walkers. Children may ride with a parent as long as there is a car seat for the child and a vehicle with air bags in the backseat.

CHIPPEWA COUNTY

Transit Provider Name	Community Link
Contact Information	1120 Pine Street, Stanley, WI - Our Lady of Victory Hospital P.O. 220 54768 715-644-6188 or 1-877-644-4981
Area Served	In Stanley—Serves communities surrounding Our Lady of Victory Hospital, including Stanley, Boyd, and Thorp
Consumers Served	Elderly primarily, but will assist any community member needing transportation to medical or benefit appointments. Will not transport individuals who are violent or intoxicated. Volunteers will not help with transfers.
Door-to-Door/Curb Service	Yes/yes
Fare	No fare
Office Hours	8am to 4:30pm Monday-Friday
Operation Hours	As long as a volunteer available.
Advance Notice	Prefer 48 hours
CPR/First Aid Trained	Some drivers Y/Y
State Certified Vans	N
Emergency/Non-emergency	Non emergency
Acceptable reasons for needing transport	Medical takes precedence.
Wheelchairs/Lifts/Cots	No
Other	

Transit Provider Name	Chippewa Falls Shared Ride Taxi
Contact Information	715-723-3000
Area Served	City of Chippewa Falls only
Consumers served	All
Door-to-Door/Curb Service	No/yes
Fare	Seniors (65+), students and disabled--\$1.75 one way, disabled need a card from City Transit Office. \$2.75 for rest of public.
Office Hours	5am to 7pm M-F 6:30am to 4:30pm Sat/Sun & holidays
Operation Hours	Same as above
Advance Notice	1 hour prior to appt.
CPR/First Aid Trained	No/no
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	All reasons
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	Punch cards good for 10 rides may be purchased from our drivers.

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program
Contact Information	Center for Independent Living for Western Wisconsin (CILWW) 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287 http://www.cilww.com
Area Served	Barron, Chippewa, Clark, Dunn, Polk, Rusk, Pierce, Pepin, Polk, St. Croix
Consumers Served	Elderly and persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Monday - Friday
Operation Hours	7 days a week, as needed-- if driver available
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Almost any with available funding and pre-approval
Wheelchairs/Lifts/Cots	No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

CHIPPEWA COUNTY

Transit Provider Name	Patient Express LLC
Contact Information	17009 county Hwy J Chippewa Falls, WI 54729 715-726-1100 FAX-715-723-3867
Area Served	All of WI, Rochester, MN; St. Paul, Minneapolis areas. May charge unload fees if ride originates more than 20 miles from Chippewa Falls, WI
Consumers Served	All
Door-to-Door/Curb Service	Yes/yes
Fare	MA. Private: \$20 first five miles, \$1.50 after. Wait time charge is \$15 per hour
Office Hours	7:30am-5:30pm M-F
Operation Hours	6am-7pm M-F
Advance Notice	First come, first served. Prefer 48 hr min.
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	All if can pay
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Jefferson Lines Intercity info@jeffersonlines.com
Contact Information	2100 East 26 th St., Minneapolis, MN 612-359-3400 or 612-359-3476 or 1-800-767-5333 Ex. 476
Area Served	Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls, and Stanley, Abbottsford, Wausau and others to Milwaukee. Have other routes such as to Rochester, MN from Minneapolis.
Consumers Served	all
Door-to-Door/Curb Service	no
Fare	Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior faire is \$28.00
Office Hours	8am to 5 pm
Operation Hours	7 days a week, 365 days a year. One trip each way a day.
Advance Notice	Must purchase a ticket—on line or on phone
CPR/First Aid Trained	No
State Certified Vans	Bus
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	any
Wheelchairs/Lifts/Cots	Yes
Other	

Transit Provider Name	Tender Care Transport, Inc. www.tendercaretransport.com
Contact Information	1592 118 St. Chippewa Falls, WI 54729 715-835-2435; 1-800-498-2050; Fax 715-835-1400
Area Served	Statewide and out of state MN and IL
Consumers Served	Elderly and disabled. Medicaid eligible and private pay.
Door-to-Door/Curb Service	Yes (will not bring down stairs)
Fare	Medicaid plus \$1.00 each way. Private fare: \$23.50 one way. \$1.50/mile after first five miles for each additional mile. Wait fare is \$15.00/hour.
Office Hours	7:30am to 5pm M-F
Operation Hours	5am to 6pm or later if pre-arranged (Sat dialysis only)
Advance Notice	48 hours—no same day
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who will pay
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

CHIPPEWA COUNTY

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.47 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no

Other	
Transit Provider Name	WESTCAP JUMPSTART http://westcap.org/services/transportation 525 Second Street PO Box 308 Glenwood City, WI 54013
Contact Information	715-265-4271 to get application form, or apply online at www.westcap.org
Area Served	Barron, Chippewa, Dunn, Pepin, Pierce, Polk and St. Croix counties.
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	JumpStart assists eligible, low-income families in buying a reliable car for work or employment training. JumpStart clients are expected to follow program rules for making loan payments on time, providing for regular car maintenance, and maintaining insurance coverage.

Chippewa County Veteran Service Office
 Mike Haley County Veteran Service Officer mhaley@co.chippewa.wi.us
 711 N. Bridge St., Room 30, Chippewa Falls, WI 54729
 715-726-7990
 Call to schedule 8:00am-4:30pm DAV Van

To find out whether or not you are eligible for travel benefits contact your service officer or apply at the veteran’s medical center.

CLARK COUNTY

Transit Provider Name	Abby Van
Contact Information	1115 w. 4 th Street, Neillsville, WI 1-800-236-8438 http://www.abbyvans.com/
Area Served	Eau Claire, Chippewa, Clark, most of Central Wisconsin
Consumers Served	All including elderly, disabled, children.
Door-to-Door/Curb Service	Yes
Fare	Accepts most managed care organizations; CMO/HMO Private pay: 28.50 base pay 1-way trip plus additional 1.75 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays.
Office Hours	24 hours a day; 7 days a week
Operation Hours	24 hours a day; 7 days a week
Advance Notice	24 hour notice; may do same day if can fit in.
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency only
Acceptable reasons for needing transport	If people can pay, and if a van is available, Abby will provide the ride.
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	Clark County Social Services Volunteer Driver Program
Contact Information	715-743-5233 www.co.clark.wis.us
Area Served	Clark County
Consumers Served	Elderly/disabled/other approved riders
Door-to-Door/Curb Service	no/yes
Fare	Based on poverty guidelines, based on income
Office Hours	8am – 4:30pm Monday – Friday
Operation Hours	Rides are to be Scheduled 8am – 4:30pm Monday – Friday
Advance Notice	Request 3 days (not required)
CPR/First Aid Trained	No/No
State Certified Vans	No
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Medical
Other	

Transit Provider Name	Clark County Shared Ride Taxi Program
Contact Information	715-743-3364 800-236-8438
Area Served	Clark County, Stanley in Chippewa County
Consumers Served	Public, Elderly and persons with disabilities
Door-to-Door/Curb Service	Yes/yes
Fare	Yes
Office Hours	8:00am – 4:30pm Monday – Friday
Operation Hours	8:00am-4:30pm
Advance Notice	Request 3 days
CPR/First Aid Trained	No/No
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Any
Other	

CLARK COUNTY

Transit Provider Name	Interfaith Volunteer Caregivers of Clark County, Inc.
Contact Information	213 Hill St, PO Box 222, Neillsville, WI 54456 715-743-2885 infaith@tds.net or judydonmorrow@hotmail.com
Area Served	Clark County
Consumers Served	Elderly & Disabled
Door-to-Door/Curb Service	Yes
Fare	Donations
Office Hours	8am – 4pm Monday - Friday
Operation Hours	varies
Advance Notice	As much as possible
CPR/First Aid Trained	no
State Certified Vans	no
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Varies
Other	

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program
Contact Information	Center for Independent Living for Western Wisconsin (CILWW) 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287 http://www.cilww.com
Area Served	Barron, Chippewa, Clark, Dunn, Polk, Rusk, Pierce, Pepin, Polk, St. Croix
Consumers Served	Elderly and persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Monday - Friday
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any with available funding
Wheelchairs/Lifts/Cots	No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

Transit Provider Name	Indianhead Community Action Agency
Contact Information	715-532-1000 to get authorization form
Area Served	Burnett, Clark, Rusk, Sawyer, Taylor, Washburn counties
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	<ul style="list-style-type: none"> We have a full-time mechanic available for vehicle repair at a discounted rate of \$20 per hour for those who qualify. To qualify, individuals must meet the Federal poverty guidelines, and contact the Connections Store & More at 715-532-7542 to get an authorization form. Our Transit Service will provide Ladysmith transportation service while vehicles are being serviced.

CLARK COUNTY

Veterans Transportation Contacts

Veteran Service Office
Clinton Langreck, Veteran Service Officer
517 Court St., Rm. 304
Neillsville, WI 54456-1971

DOUGLAS COUNTY

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.47 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Duluth Transit Authority – Bus and Stride Para-transit
Contact Information	218-722-3327 2402 W Michigan St Duluth, MN 55806 www.duluthtransit.com
Area Served	Cities of Duluth and Proctor in MN, Superior in WI
Consumers Served	Public
Door-to-Door/Curb Service	Paratransit for ADA- curb to curb
Fare	Paratransit: \$1.50 base-adult off peak- 3.00 Peak; Fixed Route .75 off peak and \$1.50 peak
Office Hours	8:00am – 4:00pm
Operation Hours	Call for paratransit hours
Advance Notice	No for bus- yes for paratransit
CPR/First Aid Trained	No/Yes
State Certified Vans	Yes- Buses
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	North Country Independent Living (NCIL) www.northcountryil.com
Contact Information	800-924-1220
Area Served	Ashland, Bayfield, Iron, Price, Sawyer, Burnett, Douglas, Washburn
Consumers Served	Seniors and persons with disabilities-all ages
Door-to-Door/Curb Service	Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance
Fare	No charge to consumers
Office Hours	8:30am-5:00 pm Monday - Friday
Operation Hours	Vouchers may be used at any time as planned by consumers enrolled
Advance Notice	Must be enrolled to use vouchers. Phone North Country to enroll.
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, employment, education and any trip purpose selected by enrolled consumer.
Wheelchairs/Lifts/Cots	As needed, lift-equipped may be arranged on case by case basis
Other	

DOUGLAS COUNTY

Transit Provider Name	Northern Access
Contact Information	218-728-5464 or 1-800-853-1955
Area Served	Douglas County
Consumers Served	Elderly and persons with disabilities all ages
Door-to-Door/Curb Service	Door to door
Fare	\$23.00 base fee, \$2.25 per mile, stretchers-\$135 base + \$2.75 per mile
Office Hours	6:00 am -5:00 pm Monday - Friday
Operation Hours	Call for ride requests
Advance Notice	Yes
CPR/First Aid Trained	First aid only
State Certified Vans	yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes. Yes, yes
Other	Ambulatory transportation also

Transit Provider Name	Pathways Transport www.pathwaystransport.net
Contact Information	715-373-2800 or after hours- 715-292-1932
Area Served	Ashland, Bayfield, Douglas
Consumers Served	Seniors and persons with disabilities, anyone with Medicaid
Door-to-Door/Curb Service	Door to door and door through door
Fare	Call for rate
Office Hours	8:00 -4:30pm M-F may call after hours phone
Operation Hours	24 hours
Advance Notice	yes
CPR/First Aid Trained	yes
State Certified Vans	yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	any
Wheelchairs/Lifts/Cots	Yes/Yes/Yes
Other	

Douglas County Veterans Service Office

Trevor Welsch 1316 North 14th Street, Room 347 Superior, WI 54880 715-395-1331

Email: trevor.welsch@douglascountywi.org

To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical center.

DUNN COUNTY

Transit Provider Name	Dunn County Transit (DCT) Doorstop Bus—Menomonie
Contact Information	800 Wilson Ave., Menomonie, WI 54751 715-235-7433 fax 715-235-7459 http://dunncountywi.govoffice2.com/
Area Served	Menomonie city limits
Consumers Served	All
Door-to-Door/Curb Service	Yes/yes
Fare	Tokens may be purchased for pre paid rides
Office Hours	7:00am to 5:15 pm M-F
Operation Hours	7:30am to 5:15 pm M-F
Advance Notice	2 hour advanced notice
CPR/First Aid Trained	No/no
State Certified Vans	Yes—but a bus
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	Follows a loop system, every 65 minutes—but goes door to door within that loop.

Transit Provider Name	Dunn County Transit (DCT) Fixed Route Program
Contact Information	800 Wilson Ave., Menomonie, WI 54751 715-235-7433 fax 715-235-7459 http://dunncountywi.govoffice2.com/
Area Served	Menomonie, Dunn county
Consumers Served	All
Door-to-Door/Curb Service	Yes/yes
Fare	\$10.00 per trip, rural 15.00, contracted service
Office Hours	7am to 5:15pm
Operation Hours	7:15 to 5pm all week
Advance Notice	5 day notice to schedule
CPR/First Aid Trained	No/no
State Certified Vans	Yes—but buses
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	vocational
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	***Please note, changes will be made in this program

Transit Provider Name	Dunn County Volunteer Driver Program
Contact Information	800 Wilson Ave., Menomonie, WI 54751 To enroll- 715-232-4006 For rides 715-235-7433 fax 715-235-7459 http://dunncountywi.govoffice2.com/
Area Served	Anywhere a volunteer is willing to go, including beyond Dunn to all other surrounding counties
Consumers Served	All who need it
Door-to-Door/Curb Service	Yes/yes
Fare	Rider pays half of IRS rate- currently 24 Cents per mile
Office Hours	8am to 4:30pm
Operation Hours	When driver is available
Advance Notice	48 hours advance required
CPR/First Aid Trained	No/no
State Certified Vans	No
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	ADRC /Human Services and Veterans determine if acceptable
Wheelchairs/Lifts/Cots	Yes/no/no (this depends on wheelchair and driver)
Other	Contact ADRC/Human Services or Veterans Office to qualify

DUNN COUNTY

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.47 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Jefferson Lines Intercity
Contact Information	2100 East 26 th St., Minneapolis, MN 1-800-767-5333 Ex. 476 info@jeffersonlines.com
Area Served	Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls, and Stanley, Abbottsford, Wausau and others to Milwaukee. Has other route such as to Rochester, MN from Minneapolis.
Consumers Served	All
Door-to-Door/Curb Service	No
Fare	Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior fare is \$28.00
Office Hours	8am to 5 pm
Operation Hours	7 days a week, 365 days a year. One trip each way a day.
Advance Notice	Must purchase a ticket—on line or on phone
CPR/First Aid Trained	No
State Certified Vans	Bus
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes
Other	

Transit Provider Name	Magenataxi and Wheelchair Accessible www.magenataxi.com
Contact Information	1222 14 th Ave E, Menomonie, WI 54751 715-338-9840 or 651-500-1620
Area Served	Dunn, St. Croix and Pierce County
Consumers Served	Elderly and persons with disabilities and all public
Door-to-Door/Curb Service	Yes
Fare	Regular trip 2.35 per mile, 30.00+2.90/mile Mon- Fri 7am-4pm 40.00+2.90/mile Mon-Fri 5pm-8pm, 40.00+2.90/mile Holidays & weekends
Office Hours	24 hours a day, 7 days a week
Operation Hours	24 hours a day, 7 days a week
Advance Notice	As needed
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes
Other	

DUNN COUNTY

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program www.cilww.com
Contact Information	Center for Independent Living of Western Wisconsin, Inc. (CILWW) 2920 Schneider Ave. E, Menomonie, WI 54751 1-800-228-3287
Area Served	Dunn County to all surrounding areas
Consumers Served	Elderly and persons with disabilities
Door-to-Door/Curb Service	Yes
Fare	Copay
Office Hours	8am to 4:30pm Monday-Friday
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency only.
Acceptable reasons for needing transport	Medical, social, work, school, volunteering and public service.
Wheelchairs/Lifts/Cots	N
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

Transit Provider Name	Stepping Stones of Dunn County
Contact Information	1602 Stout Road, Menomonie, WI 54751 715-235-2920 http://www.interfaithvolunteers.org
Area Served	Dunn county. Will go out if have volunteers.
Consumers Served	Disabled, not lifting of w/c. All ages.
Door-to-Door/Curb Service	Yes/yes
Fare	Volunteers cannot accept money
Office Hours	M-F 9-2
Operation Hours	Same as above
Advance Notice	Minimum 2 days
CPR/First Aid Trained	No/no
State Certified Vans	No
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Medical gets first priority, but will also provide drivers for shopping, food pantry and so forth.
Wheelchairs/Lifts/Cots	Will take w/c if person can lift it her or himself
Other	

Transit Provider Name	Town & Country Taxi Service www.townandcountrytaxiwi.com
Contact Information	715-309-9619 24/7 544 South Broadway, Menomonie WI 54751
Fare	Cash or ATM \$1.00/mi \$5.00 minimum
Office Hours	No-
Operation Hours	24/7 cab service
Advance Notice	As much as possible
CPR/First Aid Trained	No
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	No, but will assist
Other	

DUNN COUNTY

Transit Provider Name	WESTCAP JUMPSTART http://westcap.org/services/transportation 525 Second Street PO Box 308 Glenwood City, WI 54013
Contact Information	715-265-4271 to get application form, or apply online at www.westcap.org
Area Served	Barron, Chippewa, Dunn, Pepin, Pierce, Polk and St. Croix counties.
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	JumpStart assists eligible, low-income families in buying a reliable car for work or employment training. JumpStart clients are expected to follow program rules for making loan payments on time, providing for regular car maintenance, and maintaining insurance coverage.

Veterans Transportation Contacts

Veteran Service office

Greg Quinn, Veteran Service officer

Courthouse, Rm. 5LL

800 Wilson Ave., Menomonie, WI 54751

(715) 232-1646 FAX (715) 231-6579 Email: gquinn@co.dunn.wi.us

To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical facility.

EAU CLAIRE COUNTY

Transit Provider Name	Abby Van
Contact Information	1115 w. 4 th Street, Neillsville, WI 1-800-236-8438 http://www.abbyvans.com/
Area Served	Eau Claire, Chippewa, Clark, most of Central Wisconsin
Consumers Served	All including elderly, disabled, children.
Door-to-Door/Curb Service	Yes
Fare	Accepts most managed care organizations; CMO/HMO Private pay: 28.50 base pay 1-way trip plus additional 1.75 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays.
Office Hours	24 hours a day; 7 days a week
Operation Hours	24 hours a day; 7 days a week
Advance Notice	24 hour notice; may do same day if can fit in.
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency only
Acceptable reasons for needing transport	If people can pay, and if a van is available, Abby will provide the ride.
Wheelchairs/Lifts/Cots	Yes/Yes/No

Transit Provider Name	Eau Claire City/County Para Transit Program http://www.eauclairewi.gov/content/view/894/96/
Contact Information	910 Forest St. Eau Claire, WI 54703 715-839-5111
Area Served	Eau Claire County and city. Other towns include: Altoona, Augusta, Fall Creek, Osseo
Consumers Served	Must apply through Eau Claire Transit. Elderly and persons with disabilities.
Door-to-Door/Curb Service	Yes/yes
Fare	\$3.00 one way
Office Hours	8am to 5pm M-F
Operation Hours	6am to 10pm M-F & 8am to 6pm Sat-- Eau Claire; rest 6am to 6pm M-F & 8am to 6pm Sat
Advance Notice	24 hours
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any if meet criteria
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Eau Claire Transit City Bus http://www.eauclairewi.gov/content/view/894/96/
Contact Information	910 Forest St. Eau Claire, WI 54703 715-839-5111
Area Served	City of Eau Claire and Altoona
Consumers Served	All
Door-to-Door/Curb Service	No, no, routes only
Fare	\$1.50 general; .75 for 65+, and qualified disabled
Office Hours	8am to 5pm M-F
Operation Hours	6am to 10pm M-F & 8am to 6pm Sat
CPR/First Aid Trained	No/yes
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

EAU CLAIRE COUNTY

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.47 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Jefferson Lines Intercity
Contact Information	2100 East 26 th St., Minneapolis, MN 612-359-3400 or 612-359-3476 r 1-800-767-5333 Ex. 476 info@jeffersonlines.com
Area Served	Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls (when place to stop if found), Stanley, Abbottsford, Wausau and others to Milwaukee. Have other routes such as to Rochester, MN from Minneapolis.
Consumers Served	All
Door-to-Door/Curb Service	No
Fare	Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior fare is \$28.00
Office Hours	8am to 5 pm
Operation Hours	7 days a week, 365 days a year. One trip each way a day.
Advance Notice	Must purchase a ticket—on line or on phone
CPR/First Aid Trained	No
State Certified Vans	Bus
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes
Other	

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program
Contact Information	Center for Independent Living of Western Wisconsin, Inc. (CILWW) 2920 Schneider Ave. E, Menomonie, WI 54751 1-800-228-3287 www.cilww.com
Area Served	Barron, Chippewa, Clark, Dunn, Polk, Rusk, Pierce, Pepin, Polk, St. Croix
Consumers Served	Elderly and persons with disabilities
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Monday-Friday
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	Yes
State Certified Vans	No
Emergency/Non-emergency	Non-emergency only.
Acceptable reasons for needing transport	Medical, social, work, school, volunteering and public service.
Wheelchairs/Lifts/Cots	No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

EAU CLAIRE COUNTY

Transit Provider Name	Tender Care Transport, Inc. www.tendercaretransport.com
Contact Information	1592 118 St. Chippewa Falls, WI 54729 715-835-2435; 1-800-498-2050; Fax 715-835-1400
Area Served	Statewide and out of state MN and IL-- but mostly Eau Claire County
Consumers Served	Elderly and disabled. Medicaid eligible and private pay.
Door-to-Door/Curb Service	Yes (will not bring down stairs)
Fare	Medicaid plus \$1.00 each way. Private fare: \$23.50 one way. \$1.50/mile after first five miles for each additional mile. Wait fare is \$15.00/hour.
Office Hours	7:30am to 5pm M-F
Operation Hours	5am to 6pm or later if pre-arranged (Sat dialysis only)
Advance Notice	48 hours—no same day
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who will pay
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Work-n-Wheels Program www.westerndairyland.org
Contact Information	418 Wisconsin Street, Eau Claire, WI 54703 715-836-7511 ext 1151 or 800-782-1063 ext 1216
Area Served	Loans are available to residents of Buffalo, Jackson, Eau Claire and Trempealeau counties.
Consumers Served	Anyone under 200% of poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Acceptable reasons for needing transport	Transportation needed for employment
Other	Applicants must be employed for 90 days before applying and the vehicle must be needed to get to work. Applicant must be 18 and have a valid Wisconsin driver license.

Veterans Transportation Contacts

Veterans Service Office

Tim Moore, Veteran Service Officer

721 Oxford Ave., Rm. 1410

Eau Claire, WI 54703-5490

(715) 839-4744 FAX (715) 839-6238

Email: veterans@co.eau-claire.wi.us To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veterans medical facility.

IRON COUNTY

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.47 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	North Country Independent Living (NCIL) www.northcountryil.com
Contact Information	800-924-1220
Area Served	Ashland, Bayfield, Iron, Price, Sawyer, Burnett, Douglas, Washburn
Consumers Served	Seniors and persons with disabilities-all ages
Door-to-Door/Curb Service	Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance
Fare	No charge to consumers
Office Hours	8:30am-5:00 pm Monday - Friday
Operation Hours	Vouchers may be used at any time as planned by consumers enrolled
Advance Notice	Must be enrolled to use vouchers. Phone North Country to enroll.
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, employment, education and any trip purpose selected by enrolled consumer.
Wheelchairs/Lifts/Cots	As needed, lift-equipped may be arranged on case by case basis
Other	

Transit Provider Name	Iron County Aging Unit Volunteer Driver program
Contact Information	715-561-2108
Area Served	Iron County
Consumers Served	Elderly and persons with disabilities all ages
Door-to-Door/Curb Service	Door to Door
Fare	Co-pay
Office Hours	8:00am-4:30pm Monday-Friday
Operation Hours	8:00am-4:30pm Monday-Friday
Advance Notice	Yes
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical and other
Wheelchairs/Lifts/Cots	No
Other	

Veterans Transportation Contacts

Iron County Veterans Service Office

Eric Nasi, Veteran Service Officer, 300 Taconite St, Suite 106, Hurley, WI 54534

Phone: 715-561-2190

Email:vetservices@ironcountywi.org

To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical facility.

PEPIN COUNTY

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.47 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Jefferson Lines Intercity info@jeffersonlines.com
Contact Information	2100 East 26 th St., Minneapolis, MN 612-359-3400 or 612-359-3476 or 1-800-767-5333 Ex. 476
Area Served	Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls, and Stanley, Abbottsford, Wausau and others to Milwaukee. Has other route such as to Rochester, MN from Minneapolis.
Consumers Served	All
Door-to-Door/Curb Service	No
Fare	Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior fare is \$28.00
Office Hours	8am to 5 pm
Operation Hours	7 days a week, 365 days a year. One trip each way a day.
Advance Notice	Must purchase a ticket—on line or on phone
CPR/First Aid Trained	No
State Certified Vans	Bus
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes
Other	

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program
Contact Information	Center for Independent Living of Western Wisconsin, Inc. (CILWW) 800-228-3287 www.cilww.com
Area Served	Barron, Chippewa, Clark, Dunn, Polk, Rusk, Pierce, Pepin, Polk, St. Croix
Consumers Served	Elderly and persons with disabilities
Door-to-Door/Curb Service	Yes
Fare	Donation accepted if rider is able.
Office Hours	8am to 4:30pm M-F
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency only.
Acceptable reasons for needing transport	Medical, social, work, school, volunteering and public service.
Wheelchairs/Lifts/Cots	Do not have wheel chair accessible vans.
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

PEPIN COUNTY

Transit Provider Name	Pepin County Transportation – Volunteer Driver and Van Service http://www.co.pepin.wi.us/senior/transportation.htm
Contact Information	740 7 th Ave W, Durand, WI 54736 715-672-8941
Area Served	Pepin County
Consumers Served	Priority given to elderly and disabled customers
Door-to-Door/Curb Service	Yes/yes
Fare	Co-pay
Office Hours	8:30am to 4:30pm Monday - Friday
Operation Hours	Depends when driver available
Advance Notice	Same as above.
CPR/First Aid Trained	Yes as to van service; no as to volunteers
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	All
Wheelchairs/Lifts/Cots	Yes to wheelchairs only for wheelchair van service
Other	

Transit Provider Name	WESTCAP JUMPSTART http://westcap.org/services/transportation 525 Second Street PO Box 308 Glenwood City, WI 54013
Contact Information	800-606-4271 to get application form, or apply online
Area Served	Barron, Chippewa, Dunn, Pepin, Pierce, Polk and St. Croix counties.
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	JumpStart assists eligible, low-income families in buying a reliable car for work or employment training. JumpStart clients are expected to follow program rules for making loan payments on time, providing for regular car maintenance, and maintaining insurance coverage.

Veterans Transportation Contacts

Veteran Service Office

James Goss, Veteran Service Officer Pepin County

PO Box 39, 740 7th Ave., West

Durand, WI 54736-0039

(715) 672-8887 FAX (715) 672-8039

Email: pepinvso@co.pepin.wi.us

To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical facility

PIERCE COUNTY

Transit Provider Name	Magenta Taxi and Wheelchair Accessible www.magenataxi.com
Contact Information	1222 14 th Ave E, Menomonie, WI 54751 715-338-9840 or 651-500-1620
Area Served	Pierce, Dunn and St. Croix County
Consumers Served	Persons with disabilities and public
Door-to-Door/Curb Service	Yes/Yes
Fare	Regular trip 2.35 per mile, 30.00+2.90/mile Mon- Fri 7am-4pm 40.00+2.90/mile Mon-Fri 5pm-8pm- 40.00+2.90/mile Holidays & weekends
Office Hours	24 hours a day, 7 days a week
Operation Hours	24 /7
Advance Notice	As Needed
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non- emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes
OTHER	

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program
Contact Information	Center for Independent Living for Western Wisconsin, Inc. (CILWW) 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287 www.cilww.com
Area Served	Barron, Chippewa, Clark, Dunn, Polk, Rusk, Pierce, Pepin, Polk, St. Croix
Consumers Served	Elderly and persons with disabilities
Door-to-Door/Curb Service	Yes/Yes
Fare	Co-pay
Office Hours	8am- 4:30pm Monday - Friday
Operation Hours	7 days a week, as needed—with driver availability
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency only
Acceptable reasons for needing transport	Medical, social, employment, education, shopping, nutrition and other
Wheelchairs/Lifts/Cots	Do not have wheel chair accessible vans.
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

Transit Provider Name	Pierce County ADRC Volunteer Driver Program http://www.co.pierce.wi.us/Human%20services/ADRC.html
Contact Information	412 W. Kinne PO Box 670, Ellsworth, WI 54011 715-273-6780
Area Served	Pierce County
Consumers Served	Elderly and persons with disabilities
Door-to-Door/Curb Service	Yes/yes
Fare	Donation to cover mileage cost at the current IRS rate for the volunteer driver program. Will ask for a donation of that amount or what rider can afford to keep the program going.
Office Hours	8:00am – 5:00pm Monday - Friday
Operation Hours	With driver availability
Advance Notice	At least 3 days in advance if possible
CPR/First Aid Trained	No/no
State Certified Vans	No
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Medical or other program pre-authorized trips
Wheelchairs/Lifts/Cots	Yes/no/no
Other	

PIERCE COUNTY

Transit Provider Name	River Falls Public Transit
Contact Information	715-425-7878
Area Served	Pierce and St. Croix Counties – within 5 miles of River Falls
Consumers Served	General public, elderly (62+), disabled of all ages
Door-to-Door/Curb Service	Yes/yes
Fare	One way fares: Elderly/disabled: \$1.50 in town, \$1.50 past city limits. General public adults: \$2.75 in town. Kids 3-17: \$1.25 in town, \$1.50 out.
Office Hours	6am to 10pm M-F; 8am to 10pm Sat.; 8 to 8 on Sun
Operation Hours	Same as above
Advance Notice	One hour preferred—more to be certain of a ride.
CPR/First Aid Trained	No/no
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any reasons at all.
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	Punch cards good for 10 rides can be purchased from our drivers.

Transit Provider Name	WESTCAP JUMPSTART http://westcap.org/services/transportation 525 Second Street PO Box 308 Glenwood City, WI 54013
Contact Information	715-265-4271 to get application form, or apply online at www.westcap.org
Area Served	Barron, Chippewa, Dunn, Pepin, Pierce, Polk and St. Croix counties.
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	JumpStart assists eligible, low-income families in buying a reliable car for work or employment training. JumpStart clients are expected to follow program rules for making loan payments on time, providing for regular car maintenance, and maintaining insurance coverage.

Veterans Transportation Contacts

Veteran Service Office
 Davit Till, Veteran Service Officer Pierce County
 412 W. Kinne St., PO Box 146
 Ellsworth, WI 54011
 (715) 273-6753 Ex 462 FAX (715) 273-6754
 Email: david.till@co.pierce.wi.us

To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran’s medical facility.

POLK COUNTY

Transit Provider Name	ADRC of NW Wisconsin Transportation Program www.adrcnwwi.org
Contact Information	100 Polk County Plaza, Suite 60, Balsam lake, WI 54810 877-485-2372, or 715-485-8592
Area Served	Polk and Burnett County residents. Local and out of area non-emergency medical transportation.
Consumers Served	Aging (60+) and disabled individuals of all ages
Door-to-Door/Curb Service	Yes/yes-can provide minimal assistance into vehicle
Fare	\$0.29/mile; 5 or more rides/month, \$0.14/mile; Veterans to Mpls VA \$30.00/trip. Mileage is calculated from the driver's home and back.
Office Hours	8:30am-4:30pm Monday-Friday
Operation Hours	Weekdays, weekends and holidays on a case-by-case basis
Advance Notice	2 business days
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Non-emergency medical appointments. Nutrition, employment, and social on case-by-case basis
Wheelchairs/Lifts/Cots	No/no/no
Other	

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.47 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Interfaith Caregivers of Polk County info@interfaithpolk.org
Contact Information	P.O. Box 426, Balsam Lake, WI 54810 715-485-9500 www.interfaithpolk.org
Area Served	Will go anywhere they have drivers for-including MN
Consumers Served	Seniors (60+) and adults with disabilities
Door-to-Door/Curb Service	Yes
Fare	Donations accepted
Office Hours	9am-4pm M-F
Operation Hours	Any time drivers are available
Advance Notice	The sooner the better—but have furnished rides with 24 hours notice
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non only
Acceptable reasons for needing transport	Shop, medical, appointments of other types. Call to check.
Wheelchairs/Lifts/Cots	No
Other	Must be able to load self

POLK COUNTY

Transit Provider Name	Jefferson Lines Intercity info@jeffersonlines.com
Contact Information	2100 East 26 th St., Minneapolis, MN 612-359-3400 or 612-359-3476 or 1-800-767-5333 Ex. 476
Area Served	Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls, and Stanley, Abbottsford, Wausau and others to Milwaukee. Other routes such as to Rochester, MN from Minneapolis.
Consumers Served	All
Door-to-Door/Curb Service	No
Fare	Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior fare is \$28.00
Office Hours	8am to 5 pm
Operation Hours	7 days a week, 365 days a year. One trip each way a day.
Advance Notice	Must purchase a ticket—on line or on phone
CPR/First Aid Trained	No
State Certified Vans	Bus
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes
Other	

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program
Contact Information	Center for Independent Living for Western Wisconsin, Inc. (CILWW) 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287 www.cilww.com
Area Served	Barron, Chippewa, Clark, Dunn, Polk, Rusk, Pierce, Pepin, Polk, St. Croix
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8:00am-4:30pm Monday- Friday
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, social, employment, education, and other
Wheelchairs/Lifts/Cots	No/no
Other	A voucher program is also available for riders who have friends and relatives who can drive them

Transit Provider Name	New Richmond Transport, Inc.
Contact Information	PO Box 209 New Richmond, WI 54017 In St. Croix county 715-246-2933 and 800-236-4650 www.new-richmond-transport-inc
Area Served	Polk, St. Croix, Pierce Co.; Duluth, Superior & Wausau areas
Consumers Served	All ages plus people needing special assistance
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay--\$21.50 base rate and \$1.30 unloaded mile; \$1.90 loaded mile; wait rate is \$30/hour
Office Hours	8:00am-4:00pm Monday-Friday
Operation Hours	Generally 5am to 5pm M-Sat; Sundays if pre-arranged
Advance Notice	Call by noon the business day before ride is needed.
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Mainly medical, but other reasons can be arranged for private pay
Wheelchairs/Lifts/Cots	Yes/yes/yes
Other	

POLK COUNTY

Transit Provider Name	Polk Co Transportation for Disabled & Elderly, Inc. (Care-A-Van) www.co.polk.wi.us/aging/news-data/news.asp?optMember=29&optcat=40
Contact Information	Polk County Office Building 100 Polk County Plaza, Suite 190 Balsam Lake, WI 54810 715-485-8599
Area Served	Polk County. Will cross counties if under 60 miles in vans.
Consumers Served	The public including disabled and elderly (55+)
Door-to-Door/Curb Service	Yes/yes. Will help to van
Fare	MA or co-pay/fare.
Office Hours	8:30am to 4:30 pm Monday - Friday
Operation Hours	Must be arranged. No week-ends. No Friday van rides.
Advance Notice	One week if possible
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Only for medical reasons
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Polk Co Aging Dept Volunteer Driver Program www.co.polk.wi.us/aging/news-data/news.asp?optMember=29&optcat=40
Contact Information	Polk County Office Building 100 Polk County Plaza, Suite 190 Balsam Lake, WI 54810 715-485-8592
Area Served	Polk County. Will cross counties. Volunteers will go all over, including Eau Claire, New Richmond, Hudson, Stillwater, the cities.
Consumers Served	Must provide proof of a disability and elderly (55+)
Door-to-Door/Curb Service	Yes/yes. Will help to car
Fare	MA. Pay federal rate of mileage to volunteers. Also ask for \$15.00 round trip fee (sent by mail) for first medical appt of every week. After that, subsequent appts in any given week are charged 50.5 cents a mile. With every new week, fare cycle starts again.
Office Hours	8:30am to 4:30 pm
Operation Hours	Must be arranged. No week-ends.
Advance Notice	One week if possible
CPR/First Aid Trained	No/no
State Certified Vans	No
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Only for medical reasons
Wheelchairs/Lifts/Cots	No/no/no
Other	

Transit Provider Name	St. Croix Tribal Health Dept. (St. Croix Health Transportation)
Contact Information	4404 State Rd 70, Webster, WI 54893 877-455-1901 ext 5104
Area Served	Barron, Burnett, Polk, Washburn, Sawyer, Pine
Consumers Served	Indian Health Service eligible patients
Door-to-Door/Curb Service	Door to door, fixed route
Fare	Free to Indian Health Service patients
Office Hours	8:00am-4:00pm Monday- Friday
Operation Hours	8:00am-4:00pm Monday - Friday
Advance Notice	Yes
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	Yes
Other	

POLK COUNTY

Transit Provider Name	WESTCAP JUMPSTART http://westcap.org/services/transportation 525 Second Street PO Box 308 Glenwood City, WI 54013
Contact Information	715-265-4271 to get application form, or apply online at www.westcap.org
Area Served	Barron, Chippewa, Dunn, Pepin, Pierce, Polk and St. Croix counties.
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	JumpStart assists eligible, low-income families in buying a reliable car for work or employment training. JumpStart clients are expected to follow program rules for making loan payments on time, providing for regular car maintenance, and maintaining insurance coverage.

Veterans Transportation Contacts

Polk County Veteran Service Office

Rick Gates, Polk County Veteran Service Officer
100 Polk County Plaza, Suite 70
Balsam Lake, WI 54810
(715) 485-9243 FAX (715) 485-9190
Email: cvso@co.polk.wi.us

To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical facility.

PRICE COUNTY

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.47 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	North Country Independent Living (NCIL) www.northcountryil.com
Contact Information	800-924-1220
Area Served	Ashland, Bayfield, Iron, Price, Sawyer, Burnett, Douglas, Washburn
Consumers Served	Seniors and persons with disabilities-all ages
Door-to-Door/Curb Service	Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance
Fare	No charge to consumers
Office Hours	8:30am-5:00 pm Monday - Friday
Operation Hours	Vouchers may be used at any time as planned by consumers enrolled
Advance Notice	Must be enrolled to use vouchers. Phone North Country to enroll.
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, employment, education and any trip purpose selected by enrolled consumer.
Wheelchairs/Lifts/Cots	As needed, lift-equipped may be arranged on case by case basis
Other-	

Transit Provider	Price County Aging Department- Volunteer Driver Program
Contact Information	P.O. Box 88, Phillips, WI 54555 715-339-5240
Area Served	Price County
Consumers Served	Elderly and persons with disabilities all ages
Door-to-Door/Curb Service	Door through door
Fare	Co-pay
Office Hours	8:00am-4:30pm Monday - Friday
Operation Hours	8:00am- 4:30pm Monday - Friday
Advance Notice	Yes
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, employment
Wheelchairs/Lifts/Cots	Yes/no/no
OTHER –	

PRICE COUNTY

Transit Provider Name	Key Care Transportation Lift-equipped vans
Contact Information	119 E 4th St. N, Ladysmith, WI 54848 715-532-3727
Area Served	Rusk, Price, Ashland, Barron Counties
Consumers Served	All
Door-through-Door	Yes, on request lift van,
Fare	Call for trip quote
Office Hours	8:00 am-6:00pm
Operation Hours	All days, times
Advance Notice	24 hr preferred
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes,yes,n0
Other	

Veterans Transportation Contacts

Price County Veteran's Service Office
 Ted Harvey, Veteran Service officer, Price County
 126 Cherry St, Phillips, WI 54555
 715-339-2545
 cvso@co.price.wi.us

To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical facility.

RUSK COUNTY

Transit Provider Name	Rusk County Transit Commission Driver's Escort, Volunteer Program, City and County Bus Service, Mobility Manager, Travel Trainer
Contact Information	PO Box 40, Ladysmith, WI 54848 715-532-5031 or 715-532-6333 (TDD#) http://www.indianheadcaa.org/
Area Served	Rusk County
Consumers Served	All
Door-through-Door	Yes- volunteer driver program and lift van, city and county
Fare	\$1.50 city bus, \$3.00 County- destination rates for volunteer program
Office Hours	7:15am-6:00pm
Operation Hours	7:15 am-6:00 pm city, 7:15am-8:30pm County Bus, Saturday 8-1, Sunday 8-12
Advance Notice	24 hours for volunteer driver program
CPR/First Aid Trained	No/yes
State Certified Vans	Yes- Buses
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes
Other – Affordable Vehicle Repair Program	\$20 per hour labor rate- must qualify under poverty guidelines

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program
Contact Information	Center for Independent Living for Western Wisconsin, Inc. (CILWW) 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287 www.cilww.com
Area Served	Barron, Chippewa, Clark, Dunn, Polk, Rusk, Pierce, Pepin, Polk, St. Croix
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8:00am-4:30pm Monday- Friday
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, social, employment, education, and other
Wheelchairs/Lifts/Cots	No/no
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

Transit Provider Name	Indianhead Community Action Agency
Contact Information	715-532-1000 to get authorization form
Area Served	Burnett, Clark, Rusk, Sawyer, Taylor, Washburn counties
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	<ul style="list-style-type: none"> We have a full-time mechanic available for vehicle repair at a discounted rate of \$20 per hour for those who qualify. To qualify, individuals must meet the Federal poverty guidelines, and contact the Connections Store & More at 715-532-7542 to get an authorization form. Our Transit Service will provide Ladysmith transportation service while vehicles are being serviced.

RUSK COUNTY

Transit Provider Name	Key Care Transportation Lift-equipped vans
Contact Information	119 E 4th St. N, Ladysmith, WI 54848 715-532-3727
Area Served	Rusk, Price, Ashland, Barron Counties
Consumers Served	All
Door-through-Door	Yes, on request lift van,
Fare	Call for trip quote
Office Hours	8:00 am-6:00pm
Operation Hours	All days, times
Advance Notice	24 hr preferred
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Veterans Transportation Contacts

Veteran Service Office
 Ron Moser, Veteran Service Officer, Rusk County
 311 Miner Ave. E, Suite C230
 Ladysmith, WI 54848
 (715) 532-2299 FAX (715) 532-2126
 Email: rmoser@ruskcountywi.us

To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical facility.

SAWYER COUNTY

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.47 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Namekagon Transit kmelasecca@hotmail.com
Contact Information	14760 County Road K Hayward, WI 54843 715-634-6633
Area Served	Barron, Washburn, Sawyer, Bayfield,
Consumers Served	General Public, senior, disabled
Door-to-Door/Curb Service	Yes/yes
Fare	\$1.00 regular fare and \$2.00 during peak times. \$.50 senior/disabled with reduced fare card.
Office Hours	8 A.M. to 4:30 P.M.
Operation Hours	6 A.M. to 9 P.M.
Advance Notice	24 hours
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any

Transit Provider Name	North Country Independent Living (NCIL) www.northcountryil.com
Contact Information	800-924-1220
Area Served	Ashland, Bayfield, Iron, Price, Sawyer, Burnett, Douglas, Washburn
Consumers Served	Seniors and persons with disabilities-all ages
Door-to-Door/Curb Service	Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance
Fare	No charge to consumers
Office Hours	8:30am-5:00 pm Monday - Friday
Operation Hours	Vouchers may be used at any time as planned by consumers enrolled
Advance Notice	Must be enrolled to use vouchers. Phone North Country to enroll.
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, employment, education and any trip purpose selected by enrolled consumer.
Wheelchairs/Lifts/Cots	As needed, lift-equipped may be arranged on case by case basis
Other	

SAWYER COUNTY

Transit Provider Name	St. Croix Tribal Health Dept. (St. Croix Health Transportation)
Contact Information	4404 State Rd 70, Webster, WI 54893 877-455-1901 ext 5104
Area Served	Barron, Burnett, Polk, Washburn, Sawyer, Pine
Consumers Served	Indian Health Service eligible patients
Door-to-Door/Curb Service	Door to door, fixed route
Fare	Free to Indian Health Service patients
Office Hours	8:00am-4:00pm Monday- Friday
Operation Hours	8:00am-4:00pm Monday - Friday
Advance Notice	Yes
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	Yes
Other	

Transit Provider Name	Sawyer County Senior Resource Center ADRC Volunteer Driver Program www.adrc-n-wi.org
Contact Information	1-866-663-3607 10610 Main St. Hayward, WI 54843
Area Served	Sawyer County
Consumers Served	Elderly and persons with disabilities
Door-to-Door/Curb Service	Door to door
Fare	
Office Hours	8:00am – 4:30pm Monday - Friday
Operation Hours	8:00am – 4:30pm Monday - Friday
Advance Notice	Yes
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical and other
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	Ventures Unlimited venturesunlimited.org
Contact Information	110 North Drive, Shell Lake, WI 54871 715-468-2939
Area Served	Burnett, Sawyer and Washburn
Consumers Served	Ventures Clients
Door-to-Door/Curb Service	Door to door, Fixed Route
Fare	contracts
Office Hours	8:00am – 4:30pm Monday - Friday
Operation Hours	Monday-Friday
Advance Notice	Yes
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Rides to Ventures facilities
Wheelchairs/Lifts/Cots	Yes
Other-	

SAWYER COUNTY

Transit Provider Name	Indianhead Community Action Agency
Contact Information	715-532-1000 to get authorization form
Area Served	Burnett, Clark, Rusk, Sawyer, Taylor, Washburn counties
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	<ul style="list-style-type: none"> We have a full-time mechanic available for vehicle repair at a discounted rate of \$20 per hour for those who qualify. To qualify, individuals must meet the Federal poverty guidelines, and contact the Connections Store & More at 715-532-7542 to get an authorization form. Our Transit Service will provide Ladysmith transportation service while vehicles are being serviced.

Veterans Transportation Contacts

Renee Brown
 Veteran Service Office
 15872 5th Street Hayward, WI 54843
 715-634-2770
veterans@sawyercountygov.org
 Gary Elliott, Assistant Veteran Service Officer

*To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical center.

ST. CROIX COUNTY

Transit Provider Name	New Richmond Transport, Inc -No Website
Contact Information	PO Box 209 New Richmond, WI 54017 715-246-2933 and 800-236-4650 Fax 715-246-9330
Area Served	Polk, St. Croix, Pierce, Duluth, Superior & Wausau areas
Consumers Served	All ages plus people needing special assistance
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay--\$21.50 base rate and \$1.30 unloaded mile; \$1.90 loaded mile; wait rate is \$30/hour
Office Hours	8am-4pm M-F
Operation Hours	Generally 5am to 5pm M-Sat; Sundays if pre-arranged
Advance Notice	Prefer if call by noon the business day before. MA people need to call ASAP to get proper paper work completed.
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Mainly medical, but other reasons can be arranged for private pay
Wheelchairs/Lifts/Cots	Yes/yes/yes
Other –	

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.47 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Jefferson Lines Intercity info@jeffersonlines.com
Contact Information	2100 East 26 th St., Minneapolis, MN 612-359-3400 or 612-359-3476 or 1-800-767-5333 Ex. 476
Area Served	Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls, and Stanley, Abbottsford, Wausau and others to Milwaukee. Other routes such as to Rochester, MN from Minneapolis.
Consumers Served	all
Door-to-Door/Curb Service	no
Fare	Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior faire is \$28.00
Office Hours	8am to 5 pm
Operation Hours	7 days a week, 365 days a year. One trip each way a day.
Advance Notice	Must purchase a ticket—on line or on phone
CPR/First Aid Trained	No
State Certified Vans	Bus
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	any
Wheelchairs/Lifts/Cots	Yes
Other	

ST. CROIX COUNTY

Transit Provider Name	River Falls Public Transit
Contact Information	715-425-7878
Area Served	Pierce and St. Croix Counties – within 5 miles of River Falls
Consumers Served	General public, elderly (62+), disabled of all ages
Door-to-Door/Curb Service	Yes/yes
Fare	One way fares: Elderly/disabled: \$1.50 in town, \$1.50 past city limits. General public adults: \$2.75 in town. Kids 3-17: \$1.25 in town, \$1.50 out.
Office Hours	6am to 10pm M-F; 8am to 10pm Sat.; 8 to 8 on Sun
Operation Hours	Same as above
Advance Notice	One hour preferred—more to be certain of a ride.
CPR/First Aid Trained	No/no
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any reasons at all.
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	Punch cards good for 10 rides can be purchased from our drivers.

Transit Provider Name	New Freedom Volunteer Driver Program
Contact Information	Center for Independent Living for Western Wisconsin 800-228-3287 www.cilww.com
Area Served	Barron, Chippewa, Clark, Dunn, Polk, Rusk, Pierce, Pepin, Polk, St. Croix
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Donation accepted if rider is able.
Office Hours	8:00-4:30 am M-F
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency only.
Acceptable reasons for needing transport	Medical, social, work, school, volunteering and public service.
Wheelchairs/Lifts/Cots	Do not have wheel chair accessible vans.
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

Transit Provider Name	New Richmond Public Transit
Contact Information	715-246-2226
Area Served	Pierce and St. Croix Counties – within 5 miles of River Falls
Consumers Served	General public, elderly (62+), disabled of all ages
Door-to-Door/Curb Service	Yes/yes
Fare	One way fares: Elderly/disabled: \$2.50 in town, additional charge past city limits. General public adults: \$3.00 in town. Kids under age 2 ride free.
Office Hours	7am to 8pm M-S; 8 to 6 on Sun
Operation Hours	Same as above
Advance Notice	One hour preferred—more to be certain of a ride.
CPR/First Aid Trained	No/no
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any reasons at all.
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	Punch cards good for 10 rides can be purchased from our drivers.

ST. CROIX COUNTY

Transit Provider Name	Volunteer Medical Transportation http://www.sccwi.us/adrc
Contact Information	1751 Dorset Lane, New Richmond, WI 54017 715-381-4360 or 800-372-2333
Area Served	Typically I-94 corridor between Eau Claire and the Twin Cities
Consumers Served	60+ and those who define themselves as disabled and who reside in St. Croix County
Door-to-Door/Curb Service	Yes/yes
Fare	Donations accepted
Office Hours	8am -5pm M-F (varies)
Operation Hours	Same as above—but call for details
Advance Notice	48 hours if possible
CPR/First Aid Trained	No/no
State Certified Vans	No
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Varies
Wheelchairs/Lifts/Cots	Self-transfer from w/c to vehicle only
Other	

Transit Provider Name	Specialized Van Transportation http://www.sccwi.us/adrc
Contact Information	715-381-4360 or 1-800-372-2333
Area Served	Baldwin, Deer Park, Glenwood City, Hudson, New Richmond, Roberts, Somerset, Woodville in St. Croix County
Consumers Served	60 years and older and persons with disabilities
Door-to-Door/Curb Service	Yes
Fare	Yes-\$1.00
Office Hours	8am to 5pm
Operation Hours	Varies according to community
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency only
Acceptable reasons for needing transport	Nutrition, Medical, Employment, Social/Recreational within each community only
Wheelchairs/Lifts/Cots	Yes, depending on community
Other	

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.47 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

ST. CROIX COUNTY

Transit Provider Name	Jefferson Lines Intercity info@jeffersonlines.com
Contact Information	2100 East 26 th St., Minneapolis, MN 612-359-3400 or 612-359-3476 Or 1-800-767-5333 Ex. 476
Area Served	Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls, and Stanley, Abbottsford, Wausau and others to Milwaukee. Other routes such as to Rochester, MN from Minneapolis.
Consumers Served	All
Door-to-Door/Curb Service	No
Fare	Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior faire is \$28.00
Office Hours	8am to 5 pm
Operation Hours	7 days a week, 365 days a year. One trip each way a day.
Advance Notice	Must purchase a ticket—on line or on phone
CPR/First Aid Trained	No
State Certified Vans	Bus
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes
Other –	

Transit Provider Name	Hudson Hospital
Contact Information	405 Stageline Road Hudson, WI 54016 715-531-6000 http://www.hudsonhospital.org/
Area Served	Within a 15 minute radius of hospital
Consumers Served	Patients going to and from hospital
Door-to-Door/Curb Service	Yes—but will not go to door. Must be outside waiting for ride.
Fare	\$1.00 each way
Office Hours	7am to 5pm for reservations
Operation Hours	7:30am to 4:30pm for service
Advance Notice	24 hours minimum—only so many slots
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non emergency only
Acceptable reasons for needing transport	Appointments at hospital
Wheelchairs/Lifts/Cots	Yes
Other –	

Transit Provider Name	Magena Taxi and Wheelchair Accessible www.magenataxi.com
Contact Information	1222 14 th Ave E Menomonie, WI 54751 715-338-9840 651-500-1620
Area Served	St Croix, Dunn, & Pierce County
Consumers Served	People with special needs
Door-to-Door/Curb Service	Yes
Fare	Regular trip 2.35 per mile 30.00+2.90/mile Mon- Fri 7am-4pm 40.00+2.90/mile Mon-Fri 5pm-8pm- 40.00+2.90/mile Holidays & weekends
Office Hours	24 hours, 7 days a week
Operation Hours	24 hours a day, 7 days a week
Advance Notice	As needed
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes
Other	

ST. CROIX COUNTY

Transit Provider Name	WESTCAP JUMPSTART http://westcap.org/services/transportation 525 Second Street PO Box 308 Glenwood City, WI 54013
Contact Information	715-265-4271 to get application form, or apply online at www.westcap.org
Area Served	Barron, Chippewa, Dunn, Pepin, Pierce, Polk and St. Croix counties.
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	JumpStart assists eligible, low-income families in buying a reliable car for work or employment training. JumpStart clients are expected to follow program rules for making loan payments on time, providing for regular car maintenance, and maintaining insurance coverage.

Veterans Transportation Contacts

Merlin Blaisdell
 County Govt. Ctr.
 1101 Carmichael Rd.
 Hudson, WI 54016
 (715) 386-4759 FAX (715) 386-4756
 Email: merlinb@co.saint-croix.wi.us

*To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical center.

WASHBURN COUNTY

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.47 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no

Transit Provider Name	North Country Independent Living (NCIL) www.northcountryil.com
Contact Information	800-924-1220
Area Served	Ashland, Bayfield, Iron, Price, Sawyer, Burnett, Douglas, Washburn
Consumers Served	Seniors and persons with disabilities-all ages
Door-to-Door/Curb Service	Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance
Fare	No charge to consumers
Office Hours	8:30am-5:00 pm Monday - Friday
Operation Hours	Vouchers may be used at any time as planned by consumers enrolled
Advance Notice	Must be enrolled to use vouchers. Phone North Country to enroll.
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, employment, education and any trip purpose selected by enrolled consumer.
Wheelchairs/Lifts/Cots	As needed, lift-equipped may be arranged on case by case basis
Other	

Transit Provider Name	Namekagon Transit kmelasecca@hotmail.com
Contact Information	14760 County Road K Hayward, WI 54843 715-634-6633
Area Served	Barron, Washburn, Sawyer, Bayfield,
Consumers Served	General Public, senior, disabled
Door-to-Door/Curb Service	Yes/yes
Fare	\$1.00 regular fare and \$2.00 during peak times. \$.50 senior/disabled with reduced fare card.
Office Hours	8 A.M. to 4:30 P.M.
Operation Hours	6 A.M. to 9 P.M.
Advance Notice	24 hours
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes

WASHBURN COUNTY

Transit Provider Name	St. Croix Tribal Health Dept. (St. Croix Health Transportation)
Contact Information	4404 State Rd 70, Webster, WI 54893 877-455-1901 ext 5104
Area Served	Barron, Burnett, Polk, Washburn, Sawyer, Pine
Consumers Served	Indian Health Service eligible patients
Door-to-Door/Curb Service	Door to door, fixed route
Fare	Free to Indian Health Service patients
Office Hours	8:00am-4:00pm Monday- Friday
Operation Hours	8:00am-4:00pm Monday - Friday
Advance Notice	Yes
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	Yes
Other	

Transit Provider Name	Ventures Unlimited venturesunlimited.org
Contact Information	110 North Drive, Shell Lake, WI 54871 715-468-2939
Area Served	Burnett, Sawyer and Washburn
Consumers Served	Ventures Clients
Door-to-Door/Curb Service	Door to door, Fixed Route
Fare	contracts
Office Hours	8:00am – 4:30pm Monday - Friday
Operation Hours	Monday-Friday
Advance Notice	Yes
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Rides to Ventures facilities
Wheelchairs/Lifts/Cots	Yes
Other	

Transit Provider Name	Washburn County Aging and Disability Resource Center Volunteer Driver Program
Contact Information	715-635-4460 850 W. Beaverbrook Ave., Suite #4, Spooner, WI 54801
Area Served	Washburn County
Consumers Served	Elderly and adults with disabilities
Door-to-Door/Curb Service	Door to door, door through door
Fare	Round trips-10 miles/\$5.00; 11-30 miles/\$15.00; 31-60 miles/\$30.00; 61-100 miles+/\$50.00
Office Hours	8:00am-4:30pm
Operation Hours	
Advance Notice	Yes
CPR/First Aid Trained	No
State Certified Vans	
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition
Wheelchairs/Lifts/Cots	Must be able to transfer independently
Other-	

WASHBURN COUNTY

Transit Provider Name	Indianhead Community Action Agency
Contact Information	715-532-1000 to get authorization form
Area Served	Burnett, Clark, Rusk, Sawyer, Taylor, Washburn counties
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	<ul style="list-style-type: none"> We have a full-time mechanic available for vehicle repair at a discounted rate of \$20 per hour for those who qualify. To qualify, individuals must meet the Federal poverty guidelines, and contact the Connections Store & More at 715-532-7542 to get an authorization form. Our Transit Service will provide Ladysmith transportation service while vehicles are being serviced.

Veterans Transportation Contact

Carl Krantz 1600 County Hwy. H, Spooner, WI 54801
 715-635-4470 ckrantz@co.washburn.wi.us

*To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical center.